



FIDI ACCREDITED INTERNATIONAL MOVER Version 3.1

FAIM Affiliated Branch Responsibility Statement

September 2016





We Grace International Removals formally accept and agree to abide by the rules set out in FIDI's Branch Affiliation Scheme as also expressed in below statement:

"As a trusted FIDI and FAIM Certified Affiliate, we are able to designate the Branches that we would like to see FIDI-affiliated. FIDI trusts that our Affiliated Branches are operating under the same strenuous FAIM quality standard".

"Furthermore, we agree that FIDI considers it is our obligation to safeguard the level of quality performed in our Affiliated Branches".

FIDI Affiliated Branches below:

Adelaide Brisbane
Canberra Darwin
Hobart Melbourne

Perth

"In order to obtain FAIM certification, we are subject to a periodic on-site audit performed by an independent auditor to confirm compliance. The FAIM Certification programme is widely recognized as the supreme seal of quality in the international moving industry.

"We understand and accept that it is our responsibility that our Affiliated Branches are, at all times, compliant with the up to date FAIM Quality requirements".

Date: 13/12/2016 Name: Steven Brown

Title: Managing Director